

**Public Notice**

**Americans with Disabilities Act**

**Compliant Process**

**City of Lompoc Transit (COLT) is committed to providing the best possible ADA service to all qualified persons. If you have a complaint regarding COLT service please contact the person listed below. It is preferred that you file a written complaint with COLT so all information is accurately reviewed. The complaint must be filed no later than 180 calendar days of the alleged discriminatory incident.**

**The preferred method is to file your complaint in writing, and sending it to:**

**Aviation/Transportation Administrator  
COLT  
100 Civic Center Plaza  
Lompoc, CA 93436**

**Verbal complaints will be accepted and transcribed by the Transit Manager. To make a verbal complaint or to receive more information on COLT's Title VI program, call (805)875-8268.**

**Complaints will be processed and replies to complaints will be provided to the complainant within 15 days of receipt of the complaint.**